

# Information Payoffs: An Interim Perspective

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## Abstract

We study the payoffs that can arise under some information structure from an *interim* perspective. There is a set of types distributed according to some prior distribution and a payoff function that assigns a value to each pair of a type and a belief over the types. Any information structure induces an interim payoff profile which describes, for each type, the expected payoff under the information structure *conditional* on the type. We characterize the set of all interim payoff profiles consistent with some information structure. We illustrate our results through applications.

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# 1 Introduction

Consider a finite set of types distributed according to a given prior distribution. Our primitive is a payoff function that assigns a value to each pair of a type and a posterior belief over types. An information structure associates to each type a distribution over signals and hence, via Bayes' rule, a distribution over posterior beliefs (Kamenica and Gentzkow, 2011). Thus, each information structure induces an *interim payoff profile*, which describes for each type the expected payoff under this information structure conditional on this type. We denote such a profile by an IP-profile and denote the set of all IP-profiles by the IP-set. The goal of this paper is to study the IP-set.

The IP-set is the object of interest in many applications, two of which we describe now. First, the types may represent the characteristics of agents in a population. An IP-profile then captures the payoffs of agents with different characteristics under a given information structure. In turn, the IP-set describes the choice set of a social planner who can control the information structure and may care about its impact on different agents beyond the average payoff in the population.<sup>1</sup> Second, the types may represent private information of an informed principal who can commit to an information structure only *after* observing her type, as in Perez-Richet (2014) and Koessler and Skreta (2021). In this case, the IP-set is the key ingredient to describe the incentive constraints that the information structure must satisfy for it to be consistent with an equilibrium.

Our main result, [Theorem 1](#), characterizes the IP-set via the convex-hull of a vector-valued function. In doing so, we extend the geometric characterizations of Aumann and Maschler (1995) and Kamenica and Gentzkow (2011) of the feasible set of *ex ante* payoffs to the characterization the set of *interim* payoff profiles. While an IP-profile depends on the distribution over posteriors conditional on each type, we show that it can be alternatively expressed as the unconditional expectation over posteriors of an *adjusted* payoff function, where the adjustment is proportional to the posterior likelihood ratio of each type.<sup>2</sup> The adjusted payoff function evaluated at a given type allows us to characterize the interim payoffs that type may obtain under some information structure. In turn, interpreting the adjusted payoff function

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<sup>1</sup>This would be the case, for instance, if the social planner assigns welfare weights to each type that are different from the prior distribution, or if the social planner evaluates a given IP-profile according to Rawls' criterion.

<sup>2</sup>Instead, Levy et al. (2021) provide a characterization of which conditional distributions over posteriors are feasible.

as a vector-valued function, for all types at once, allows us to capture the across-type restrictions imposed by Bayes' rule and precisely characterize the IP-set.

The IP-set is convex, so we can alternatively characterize it via its supporting hyperplanes. We use this observation to show in [Theorem 2](#) that the IP-profiles in the boundary of the IP-set are induced by information structures that solve a series of *standard* Bayesian persuasion problems, indexed by the slope of the supporting hyperplane. This characterization allows us to reinterpret two classical information design results in the language of IP-profiles. The supporting hyperplane in the direction of the prior characterizes the optimal expected payoff in the model of [Kamenica and Gentzkow \(2011\)](#). More generally, for any given direction in the simplex, the supporting hyperplane in that direction characterizes the optimal expected payoff in the heterogeneous-priors model of [Alonso and Camara \(2016\)](#), where the direction corresponds to the sender's prior belief. We use [Theorem 2](#) throughout the paper to characterize optimal information structures in specific applications.

[Section 4](#) enriches our characterization in the case in which the payoff function is equal to the expectation of a one-dimensional random variable, the support of which we call the *reputation vector*. This special case constitutes a natural benchmark and is commonly used in the literature on career concerns ([Holmström, 1999](#)), social image ([Bénabou and Tirole, 2006](#), [Tirole, 2021](#)), and repeated games ([Aumann and Maschler, 1995](#), [Mailath and Samuelson, 2006](#)). [Theorem 3](#) shows that an interim payoff profile belongs to the IP-set if and only if it can be represented, up to a constant factor, as the product between the reputation vector and a *completely positive matrix* ([Berman, 1988](#)).<sup>3</sup> In addition, we show that the Bayesian persuasion problems that characterize the boundary points of IP-set correspond to instances of the problem of [Rayo and Segal \(2010\)](#). It follows that the information structures that attain the payoffs in the boundary of the IP-set can be characterized using the graph-theoretic approach of [Rayo and Segal \(2010\)](#).

[Section 5](#) demonstrates the usefulness of our machinery in several applications. [Section 5.1](#) characterizes the largest and the smallest payoff that a particular type can obtain in the setting of [Section 4](#). [Section 5.2](#) applies our results to Bayesian persuasion: [Section 5.2.1](#) characterizes the sender's optimal payoff when the sender is ambiguity averse, whereas [Section 5.2.2](#) provides a characterization of the commu-

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<sup>3</sup>A matrix  $C \in \mathbb{R}^{N \times N}$  is completely positive if non-negative vectors  $c_1, \dots, c_K \in \mathbb{R}_+^N$  exist such that  $C = \sum_{i=1}^K c_i c_i^T$ .

nication equilibrium payoffs in the model of Lipnowski and Ravid (2020). Along the way, we illustrate our primitive payoff function using the more familiar Bayesian persuasion ingredients.

**Section 6** extends our framework by lifting two implicit assumptions in the analysis described so far: First, the variable on which payoffs are conditioned is the same variable the information structure provides information about; Second, all information structures are allowed. We achieve this by distinguishing between an agent's cohort (the variable on which we condition payoffs on), the state (the variable of interest for the information user), and the data source (the variable we provide information about). **Theorem 4** shows that the characterization in **Theorem 1** extends verbatim to this setting. Furthermore, **Proposition 1** illustrates how data sources of different precision limit the set of IP-profiles that can be generated. These results provide a general analytical framework to study adverse features of data collection, such as algorithmic bias, on different statistical groups.

**Related Literature:** Our work contributes to the literature on information design reviewed throughout the introduction. The seminal work of Kamenica and Gentzkow (2011) characterizes the set of *ex ante* payoffs that can be obtained under some information structure. Instead, we characterize the interim payoff profiles that ultimately give rise to these *ex ante* payoffs, thus providing a finer description of feasibility. Starting from the work of Kamenica and Gentzkow (2011), a series of papers investigate the limits imposed by common knowledge of Bayesian rationality (cf. Aumann, 1987). Our approach is similar in that we are interested in characterizing the payoff profiles that are consistent with some information structure.

In addition, our results contribute to the broader literature on strategic communication and mechanism design, where interim payoff profiles are the key object of interest. As mentioned before, in the informed principal papers of Perez-Richet (2014) and Koessler and Skreta (2021), the sender's interim payoff profile is used to describe the incentive compatibility constraints that the sender's information structure must satisfy. Similarly, in the study of mechanism design with limited commitment, Doval and Skreta (2020) describe the principal's mechanism as an information structure which must satisfy the agent's incentive constraints. Similar constraints appear in the studies of information design without commitment of Fréchette et al. (2019); Lipnowski and Ravid (2020); Salamanca (2021) and in the analysis of tests subject to participation constraints of Rosar (2017).<sup>4</sup> As the analysis

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<sup>4</sup>In solving their respective design problems, Rosar (2017); Quigley and Walther (2019); Doval

in [Section 5](#) highlights, our tools also open the doors to the study of new problems.

Finally, our work contributes to the literature on higher-order beliefs. Indeed, when the payoff function is linear in beliefs as in [Section 4](#), an interim payoff profile can be seen as a profile of second-order expectations. Starting with [Samet \(1998\)](#), a body of work uses Markov matrices to represent such higher-order beliefs and expectations of higher-order beliefs for a *given* information structure (see, for instance, [Cripps et al., 2008](#); [Golub and Morris, 2017](#); [Libgober, 2021](#)). Instead, our result in [Theorem 3](#) identifies the set of matrices that can correspond to *some* information structure. In this regard, our work relates to [Saeedi and Shourideh \(2019\)](#) who also characterize the set of feasible second-order expectations, even though within a particular application and under additional constraints, thus obtaining a different characterization.

## 2 Model

**Notation:** Any vector  $x \in \mathbb{R}^N$  is taken to be a column vector; we denote its  $i^{th}$  component by  $x_i$  or  $x(\theta_i)$  interchangeably. If  $x \in \mathbb{R}^N$  is a column vector, then  $x^T$  denotes its transpose. If  $x, y$  are two vectors, then  $x * y$  denotes their Hadamard (element-wise) product and  $x / y$  denotes their Hadamard division. We denote by  $e \in \mathbb{R}^N$  the vector with  $e_1 = \dots = e_N = 1$ .

**Setting:** We are given a finite set of types, denoted by  $\Theta = \{\theta_1, \dots, \theta_N\}$ , distributed according to a full support distribution  $\mu_0$ . We denote by  $\Delta(\Theta)$  the set of all probability distributions on the set  $\Theta$ .

An information structure  $\Pi = (\pi, S)$  consists of a countable set of labels  $S$ , and a mapping  $\pi$ , which associates to each type  $\theta$  a distribution over signals  $\pi(\cdot | \theta) \in \Delta(S)$ . Given an information structure  $\Pi$  and a signal realization  $s \in S$ , define the corresponding posterior belief  $\mu_s \in \Delta(\Theta)$  obtained by Bayes' rule to be

$$\mu_s(\theta) = \frac{\mu_0(\theta)\pi(s | \theta)}{\sum_{\theta' \in \Theta} \mu_0(\theta')\pi(s | \theta')}.$$

The main primitive of our model is an (ex post) *payoff function*  $w : \Delta(\Theta) \times \Theta \mapsto \mathbb{R}$  that represents for each posterior belief  $\mu$  and each type  $\theta$ , the value  $w(\mu, \theta)$  associated

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and [Skreta \(2020\)](#) do observe that the distribution over posterior beliefs conditional on the agent's type can be written in terms of the modified unconditional distribution. However, neither paper provides the characterization result contained in [Theorem 1](#).

to that belief when the type is  $\theta$ . Throughout, we assume that  $w$  is bounded.

Definitions 1 and 2 define our main objects of study:

**Definition 1.** *Given an information structure  $\Pi$ , the interim payoff profile,<sup>5</sup> or IP-profile generated by  $\Pi$  is  $w_\Pi(\cdot)$ , where for each type  $\theta \in \Theta$*

$$w_\Pi(\theta) \equiv \mathbb{E}_\Pi[w(\mu, \theta) | \theta] = \sum_{s \in S} \pi(s | \theta) w(\mu_s, \theta). \quad (1)$$

That is  $w_\Pi(\theta)$  assigns to each type  $\theta$  the expected payoff induced by the information structure  $\Pi$  conditional on  $\theta$ .

**Definition 2.** *The interim payoff set, or IP-set, is*

$$W \equiv \{w \in \mathbb{R}^N : \exists \Pi \text{ s.t. } w_i = w_\Pi(\theta_i) \forall i \in \{1, \dots, N\}\}. \quad (2)$$

That is  $W$  consists of all interim payoff profiles that may arise under some information structure.

Throughout the paper, we use the following stylized example to illustrate the main concepts:

**Example 1** (Online Marketplace). *An online marketplace has two equally likely seller types: low quality  $\theta_1$ , and high quality  $\theta_2$ ,  $\mu_0 = (1/2, 1/2)$ . Consumers prefer to buy from high quality sellers. Thus, the seller's profit in the marketplace depends on the likelihood  $\mu$  that the consumer attaches to the seller being of high quality. In particular, we assume that the sellers' profits as a function of the consumers' beliefs are as follows:*

$$w(\mu, \theta) = \begin{cases} 0 & \text{if } \mu \in [0, 1/3) \\ 1/2 & \text{if } \mu \in [1/3, 2/3) \\ 1 & \text{if } \mu \in [2/3, 1] \end{cases}, \quad (3)$$

so that  $w$  is type-independent. The set  $W$  then represents the set of profit profiles of different seller types that can arise on the platform under some information structure.

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<sup>5</sup>We follow the terminology of Perez-Richet (2014), who uses the term "interim" to denote the expected payoff from a statistical experiment conditional on the state of the world.

## 2.1 Interpretation

Our model admits at least two interpretations:

**Population perspective:** In line with our running example, the interpretation we favor and maintain throughout the paper is the following. There is a population of agents with different characteristics indexed by  $\theta$ , where  $\mu_0(\theta)$  represents the frequency of agents with characteristic  $\theta$  in the population. There is a market who observes the realization of the information structure and updates their beliefs about the agents' types based on the realization. The function  $w(\mu, \theta)$  represents a payoff of an agent with characteristic  $\theta$  when the market's perception is equal to  $\mu$ . An IP-profile then captures expected payoffs of agents with different characteristics.

Under this interpretation, the set  $W$  represents the utility possibility set in an economy where the allocations are given by information structures. This set is of interest in many applications since it allows us to describe the welfare effects that different information structures have for agents with different characteristics, such as grading schemes in the case of schooling (Ostrovsky and Schwarz, 2010), disclosure about job performance (Mukherjee, 2008), affirmative action in the case of college admissions or the job market, rating systems in the case of platforms (Saeedi and Shourideh, 2019).

**Bayesian persuasion:** Alternatively, one can think of the Bayesian persuasion model introduced by Kamenica and Gentzkow (2011). Under this interpretation,  $\Theta$  stands for the set of states of the world,  $\mu_0$  is the receiver's prior belief about the state,<sup>6</sup> and  $w(\mu, \theta)$  is the sender's *indirect* utility function when her type is  $\theta$ .

In this case, the set  $W$  represents the profiles of *interim* payoffs that the sender can achieve for a given information structure. The set  $W$  is the relevant object of study in problems where either the sender does not have commitment as in Lipnowski and Ravid (2020), or the sender can commit to the information structure but only chooses the information structure after observing the realization of the state  $\theta$ , as in Perez-Richet (2014) and Koessler and Skreta (2021). In each of these cases, equilibrium considerations imply incentive constraints that may be written in terms of the sender's *interim* payoff profiles.

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<sup>6</sup>As it will become clear in Section 3, it is not necessary that the sender shares the receiver's prior for the Bayesian persuasion interpretation of the model.

### 3 Characterization

Section 3 presents our two main characterization results. [Theorem 1](#) characterizes the set  $W$  via the convex hull of the graph of a vector-valued function. [Theorem 2](#) characterizes the boundary points of  $W$  as the solution to Bayesian persuasion problems.

[Theorem 1](#) shows that the set  $W$  can be characterized using the belief approach of [Kamenica and Gentzkow \(2011\)](#). An apparent obstacle in using the belief approach is that the elements of  $W$  are expressed in terms of expectations conditional on a given type  $\theta \in \Theta$ , rather than unconditional expectations. However, as we illustrate next, any element  $w \in W$  can be expressed as the unconditional expectation of an *adjusted* version of the payoff function. To see this, let  $\text{supp}(\Pi)$  denote the support of the posterior belief distribution induced by  $\Pi$ . Then, for a given type  $\theta$ , their interim payoff under information structure  $\Pi$  can be written as follows:

$$\begin{aligned}
 w_{\Pi}(\theta) &= \mathbb{E}_{\Pi} [w(\mu, \theta) | \theta] = \sum_{\mu \in \text{supp}(\Pi)} \sum_{s \in S: \mu_s = \mu} \pi(s | \theta) w(\mu, \theta) \\
 &= \sum_{\mu \in \text{supp}(\Pi)} \sum_{s \in S: \mu_s = \mu} \Pr_{\Pi}(s) \frac{1}{\mu_0(\theta)} \frac{\mu_0(\theta) \pi(s | \theta)}{\Pr_{\Pi}(s)} w(\mu, \theta) \\
 &= \sum_{\mu \in \text{supp}(\Pi)} \sum_{s \in S: \mu_s = \mu} \Pr_{\Pi}(s) \frac{\mu(\theta)}{\mu_0(\theta)} w(\mu, \theta) \\
 &= \sum_{\mu \in \text{supp}(\Pi)} \sum_{s \in S: \mu_s = \mu} \Pr_{\Pi}(s) \hat{w}(\mu, \theta) = \mathbb{E}_{\Pi} [\hat{w}(\mu, \theta)].
 \end{aligned} \tag{4}$$

[Equation 4](#) shows that the expectation of  $w$  conditional on  $\theta$  can be expressed as the *unconditional* expectation of the function  $\hat{w}$ , where

$$\hat{w}(\mu, \theta) \equiv \frac{\mu(\theta)}{\mu_0(\theta)} w(\mu, \theta) \tag{5}$$

is the payoff function  $w(\mu, \theta)$  *adjusted* by the likelihood ratio  $\mu(\theta)/\mu_0(\theta)$ . For any given posterior belief  $\mu$ , the likelihood ratio  $\mu(\theta)/\mu_0(\theta)$  measures the representation of type  $\theta$  relative to its ex ante representation under  $\mu_0$ . To interpret the role of the likelihood ratio in the function  $\hat{w}$ , consider the case in which  $w$  is type independent. In this case,  $\hat{w}$  is type-dependent even if  $w$  is not, precisely because different beliefs imply different likelihood ratios across types. In this case, the likelihood ratio can be seen as a measure of how much type  $\theta$  enjoys the payoff  $w(\mu)$  when the information structure induces posterior belief  $\mu$ . Indeed, for any given  $\mu$ , the likelihood ratios  $\{\mu(\cdot)/\mu_0(\cdot) : \theta \in \Theta\}$  can be regarded as stochastic weights with unit mean from an ex



ante perspective:

$$\mathbb{E}_{\mu_0} \left[ \frac{\mu(\theta)}{\mu_0(\theta)} \right] = \sum_{\theta \in \Theta} \mu_0(\theta) \frac{\mu(\theta)}{\mu_0(\theta)} = 1.$$

Thus, each type on the support of  $\mu$  obtains a share  $\mu(\theta)/\mu_0(\theta)$  of the payoff,  $w(\mu)$ .

While [Equation 4](#) immediately allows us to characterize the feasible interim payoffs for any given type by the concavification method of [Aumann and Maschler \(1995\)](#) and [Kamenica and Gentzkow \(2011\)](#), it does not deliver the characterization of the IP-set. The reason is that it ignores the cross-type restrictions imposed by Bayes' rule. For instance, [Equation 5](#) highlights that only types on the support of a belief  $\mu$  get to enjoy the payoff from the induced belief being  $\mu$ . Instead, the characterization of the IP-set can be obtained by applying the concavification method *simultaneously* to all types by considering the vector-valued function  $\hat{w}$ ,  $\hat{w} : \Delta(\Theta) \mapsto \mathbb{R}^N$ , where for each  $i \in \{1, \dots, N\}$ ,  $\hat{w}_i(\mu) \equiv \hat{w}(\mu, \theta_i)$ . We have:

**Theorem 1.** *The IP-set  $W$  satisfies the following:*

$$W = \{w \in \mathbb{R}^N : (\mu_0, w) \in \text{co}(\text{graph } \hat{w})\}. \quad (6)$$

The proof of [Theorem 1](#) and of other results is in the Appendix.

[Theorem 1](#) provides a geometric characterization of the set  $W$ : it is the section at the prior of the convex hull of the graph of the adjusted payoff function  $\hat{w}$ . [Theorem 1](#) utilizes the result in [Kamenica and Gentzkow \(2011\)](#) that any Bayes' plausible distribution over posteriors is the outcome of some information structure<sup>7</sup> and characterizes a more primitive object, the set of interim payoff profiles that can be generated by some information structure. Indeed, whereas the main result in [Kamenica and Gentzkow \(2011\)](#) characterizes the ex ante payoff that an agent with payoff function  $w$  can obtain, [Theorem 1](#) describes the payoff profiles that different types can obtain under some information structure.

We illustrate [Theorem 1](#) using [Example 1](#):

**Example 1** (Calculating the IP-set.). *Figure 1 illustrates the functions  $w$  and  $\hat{w}$  for our running example. Figure 1a depicts the payoff function  $w$  defined in Equation 3. In contrast, Figure 1b depicts the adjusted function  $\hat{w}$ . Whereas  $w$  is type-independent, the adjusted payoff function  $\hat{w}$  accounts for the relative likelihood ra-*

<sup>7</sup>See also [Aumann \(1987\)](#); [Rayo and Segal \(2010\)](#).

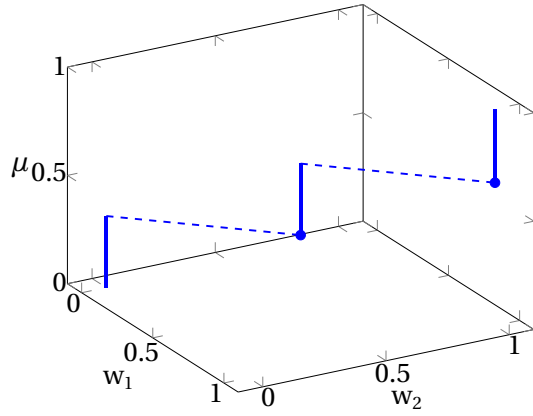


Figure (a) The payoff function  $w$ .

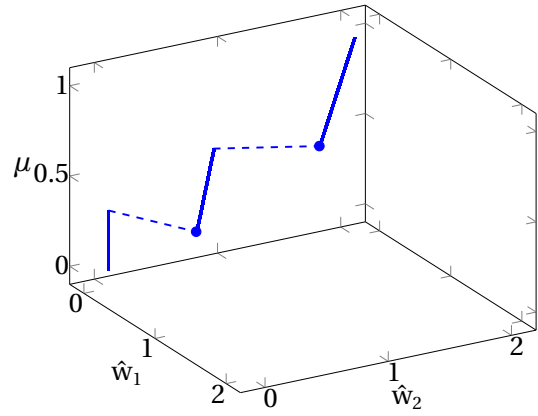


Figure (b) The adjusted payoff function  $\hat{w}$ .

Figure 1: The functions  $w$  and  $\hat{w}$  in Example 1.

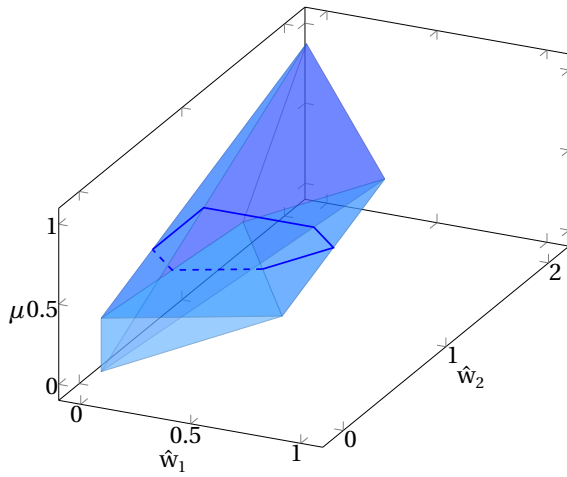


Figure (a) The convex hull of the graph of  $\hat{w}$ .

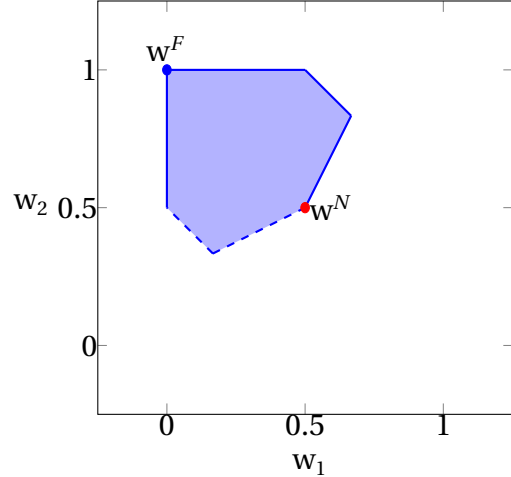


Figure (b) The IP-set  $W$ .

Figure 2: The construction of the IP-set in Example 1;  $w^F$  and  $w^N$  denote the profiles of interim profits under full and no information, respectively.

tion term and, thus, differs across types. Indeed, applying Equation 5 to the payoff function in Equation 3, we obtain:

$$(\hat{w}(\mu, \theta_1), \hat{w}(\mu, \theta_2)) = \begin{cases} (0, 0) & \text{if } \mu \in [0, 1/3) \\ (1 - \mu, \mu) & \text{if } \mu \in [1/3, 2/3) \\ (2(1 - \mu), 2\mu) & \text{if } \mu \in [2/3, 1] \end{cases} . \quad (7)$$

Applying Theorem 1, the resulting interim payoff set  $W$  is the section of the convex hull of the graph of  $\hat{w}$  at  $\mu_0 = 1/2$ .

Further, Figure 2a shows the convex hull of the graph of the adjusted payoff function

$\hat{w}$ . *Figure 2b* presents the IP-set and thus illustrates which profit profiles are jointly feasible. For instance, since the platform can always choose to fully reveal or conceal a seller's type, the full and no disclosure profiles, labelled  $w^F$  and  $w^N$ , are feasible. However, it is not possible to give both seller types a payoff of 1: This would require that consumers believe that they are facing a high quality seller with probability at least  $2/3$ , but in that case, the likelihood ratio correction to  $w$  implies that a new seller earns at most two thirds of that payoff. This illustrates how the likelihood ratio correction to the payoff function reflects the limits that Bayesian rationality imposes on the interim payoff profiles. Lastly, the horizontal and vertical segments in *Figure 2b* illustrate that information can be used to create or erode the profit of one seller type, without necessarily affecting that of another type. For instance, the vertical segment joining the IP-profiles  $(0, 0.5)$  and  $(0, 1)$  illustrates that it is possible to lower a high quality seller's profit by pooling established and new sellers, without this increasing the new sellers profits. Similarly, the horizontal segment joining the IP-profiles  $(0, 1)$  and  $(0.5, 1)$  illustrates that increasing the profits of low quality sellers by pooling them with high quality sellers is not necessarily detrimental to the high quality sellers' profits.<sup>8</sup>

Finally, note that in this example the IP-set is not closed, which is illustrated by the dashed lines in the boundary of  $W$  in *Figure 2b*. We return to this point at the end of this section, where we relate this issue to the role of upper semicontinuity in *Kamenica and Gentzkow (2011)*. In *Section 5.2*, we show that in the standard Bayesian persuasion model the IP-set is always closed.

**Theorem 1** has an immediate implication for the cardinality of the information structures that generate points in  $W$ :

**Corollary 1.** *Let  $w \in W$ . Then, there exists an information structure  $\Pi$  with at most  $2N - 1$  signals such that  $w_i = w_{\Pi}(\theta_i)$  for all  $i \in \{1, \dots, N\}$ .*

As we illustrate next using *Example 1*, the bound in *Corollary 1* is tight. As such, *Corollary 1* stands in contrast with the result in Bayesian persuasion that it is always possible to find an information structure that delivers the same payoff to the sender and employs at most  $N$  posteriors. The difference arises because in our setting we do not care just about the payoff of one player, but of  $N$ , one for each type  $\theta \in \Theta$ .

**Example 1** (Number of Signals). *Recall that *Figure 2b* illustrates the set  $W$  in our*

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<sup>8</sup>This discussion is reminiscent of *Bergemann et al. (2015)*. Whereas *Bergemann et al. (2015)* focus on how information affects the ex ante payoffs of a buyer and a seller, our focus is on how information affects a given agent's interim payoffs.

running example. Consider now the following point in the Pareto frontier of  $W$ ,  $w = (6/10, 9/10)$ . It turns out that  $w$  can only be generated by an information structure that employs at least three signals. One such information structure is given by:

$$\pi : \begin{pmatrix} 1/5 & 2/5 & 2/5 \\ 0 & 1/5 & 4/5 \end{pmatrix}.$$

Intuitively, the adjusted payoff function features three disconnected segments (recall [Figure 1b](#)). Thus, to obtain some IP-profiles, it is necessary to randomize over the points belonging to each graph segment and, hence, induce at least three distinct posterior beliefs.

Another immediate consequence of [Theorem 1](#) is that  $W$  is convex. This allows us to provide an alternative characterization of the boundary points of  $W$  that proves useful in the analysis that follows. Indeed, the supporting hyperplane theorem applies and implies that for any point  $w$  in the boundary of  $W$ , there exists a direction  $\lambda$  such that

$$\begin{aligned} \lambda^T w &= \sup \{ \lambda^T \tilde{w} : \tilde{w} \in W \} = \sup \{ \lambda^T \mathbb{E}_\tau [\hat{w}(\mu)] : \mathbb{E}_\tau [\mu] = \mu_0 \} \\ &= \sup \{ \mathbb{E}_\tau [\lambda^T \hat{w}] : \mathbb{E}_\tau [\mu] = \mu_0 \}, \end{aligned} \quad (8)$$

where the first equality follows from [Theorem 1](#): For any  $\tilde{w} \in W$  there exists a Bayes' plausible distribution over posteriors  $\tau$ , such that  $\tilde{w}_i = \mathbb{E}_\tau [\hat{w}(\mu, \theta_i)]$ , and vice versa.

[Equation 8](#) can be interpreted in two ways. First, we can interpret  $\lambda^T w$  as the expectation with respect to  $\theta$  of the payoff vector  $w$  under the (signed) measure  $\lambda$ . In this case, [Equation 8](#) implies that  $w$  is the vector of *interim* payoffs of an information designer with indirect utility function  $w$  and “prior”  $\lambda$ . For instance, when  $\lambda = \mu_0$ , so that the sender and the receiver's prior belief are the same, the above problem coincides with that considered by [Kamenica and Gentzkow \(2011\)](#). Instead, whenever the direction  $\lambda$  is any element of  $\Delta(\Theta)$ , the above problem coincides with that considered by [Alonso and Camara \(2016\)](#). Alternatively, we can consider the problem of a social planner who assigns weight  $\lambda(\theta)$  to type  $\theta$  and wishes to maximize the weighted sum of utilities of each type. Under this interpretation,  $w$  is a solution to the social planner's problem.<sup>9</sup>

[Theorem 2](#) summarizes the above discussion:

<sup>9</sup>Thus, one can always interpret the heterogeneous priors model in [Alonso and Camara \(2016\)](#) as a model in which the sender assigns weights different than those under the prior  $\mu_0$  to each of his possible types.

**Theorem 2.**  $w \in \mathbb{R}^N$  is a boundary point of the IP-set  $W$  in the direction  $\lambda \in \mathbb{R}^N \setminus \{0\}$  if and only if it corresponds to the sender's interim payoffs in a Bayesian persuasion problem where the sender has "prior"  $\lambda$ , the receiver has prior  $\mu_0$ , and the sender's indirect utility function is  $w(\mu, \theta)$ .

**Theorem 2** has two practical implications. First, in order to characterize the boundary points of  $W$ , it suffices to solve a series of standard Bayesian persuasion problems. Indeed, if  $w \in \partial W$  is a boundary point in the direction  $\lambda$ , then  $w$  is generated by a distribution over posteriors that solves a standard Bayesian persuasion problem,  $\text{BP}_\lambda$ , whenever the solution to this program exists:

$$\max_{\tau \in \Delta(\Delta(\Theta))} \left\{ \mathbb{E}_\tau \left[ \mathbb{E}_\mu \left[ \frac{\lambda(\theta)}{\mu_0(\theta)} w(\mu, \theta) \right] \right] : \mathbb{E}_\tau[\mu] = \mu_0 \right\}. \quad (\text{BP}_\lambda)$$

Note that in program  $\text{BP}_\lambda$ , the sender and the receiver share the same prior  $\mu_0$ , while the sender's ex post payoff when the belief is  $\mu$  and his type is  $\theta$  is given by  $\lambda(\theta)/\mu_0(\theta)w(\mu, \theta)$ . Thus, **Theorem 2** provides us with a way to characterize the set  $W$  in applications and, in particular, in our analysis in **Section 4**. Second, when  $w$  is an extreme point of  $W$ , **Theorem 2** implies that there exists an information structure that employs at most  $N$  signals and generates  $w$ .<sup>10</sup>

We now use **Example 1** to illustrate how the presence of participation constraints may lead one to select boundary points in a direction  $\lambda$  different from the prior  $\mu_0$ . As it will become clear, this does not depend on the particular form of the payoff function in **Equation 3**.

**Example 1** (Participation Constraints). *Suppose that each seller type has the choice between selling their products on the platform or offline. Conditional on selling their products in the platform,  $w$  represents their profits. Instead, the value of staying offline is given by  $\underline{w}(\theta)$ . Assume that the platform acts as a gatekeeper: the seller only has access to the platform's customers by participating on the platform. However, the platform cannot control the perception of the seller's product outside the platform. This is why the seller's outside option is independent of the perception of the seller's quality inside the platform.*

*Suppose that the platform wishes to select a rating system so as to induce full participation and does so in a way in which it maximizes the seller's expected profits.*<sup>11</sup>

<sup>10</sup>Instead, the point  $w = (6/10, 9/10)$  in **Example 1** corresponds to a boundary point that is not an extreme point.

<sup>11</sup>Even for a profit-maximizing platform, the seller welfare maximizing benchmark is relevant.

Thus, the platform chooses  $\Pi$  to solve:

$$\begin{aligned} & \sup_{\tilde{w} \in \mathbb{W}} \mu_0^T \tilde{w} \\ & \text{s.t. } \tilde{w}(\theta) \geq \underline{w}(\theta) \text{ for all } \theta \in \Theta. \end{aligned}$$

Appealing to [Theorem 1](#) we can write this as:

$$\begin{aligned} & \sup_{\tau \in \Delta(\Delta(\Theta))} \mu_0^T \mathbb{E}_\tau[\hat{w}(\mu)] \\ & \text{s.t. } \begin{cases} \mathbb{E}_\tau[\hat{w}(\mu, \theta)] \geq \underline{w}(\theta) \text{ for all } \theta \in \Theta \\ \mathbb{E}_\tau[\mu] = \mu_0 \end{cases}. \end{aligned}$$

Up to the set of constraints, the platform is solving a standard Bayesian persuasion problem, where the sender's indirect utility function is given by  $w(\mu)$  and his prior belief is  $\mu_0$ . Because of the participation constraints, however, the optimal information structure will be obtained as if the platform used a slightly different prior. Indeed, let  $\eta(\theta) \geq 0$  denote the Lagrange multiplier on type  $\theta$ 's participation constraint and let  $\lambda(\theta) = \mu_0(\theta) + \eta(\theta)$ . Thus, the platform's policy solves:

$$\begin{aligned} & \sup_{\tau \in \Delta(\Delta(\Theta))} \lambda^T \mathbb{E}_\tau[\hat{w}(\mu)] - \eta^T \underline{w} \\ & \text{s.t. } \mathbb{E}_\tau[\mu] = \mu_0 \end{aligned}$$

Thus, in this example the direction  $\lambda$  arises endogenously as a result of the platform maximizing the seller's welfare subject to the participation constraints. In particular, [Theorem 2](#) implies that the IP-profile that solves the platform's problem is a boundary payoff of  $\mathbb{W}$  in direction  $\lambda$ .

**The boundary of  $\mathbb{W}$ :** The analysis so far has remained silent as to when the set  $\mathbb{W}$  is closed. To be concrete, consider again [Example 1](#) and recall that in this case  $w(\mu, \theta)$  is as defined in [Equation 3](#). The specification of  $w$  at  $\mu \in \{1/3, 2/3\}$  ensures that  $\lambda^T \hat{w}(\mu)$  is upper semicontinuous whenever  $\lambda \geq 0$ . Instead, for other directions  $\lambda$ ,  $\lambda^T \hat{w}(\mu)$  may fail to be upper semicontinuous, so that we cannot replace the sup with the max in the problem defined in [Equation 8](#). To see this, consider [Figure 3](#):

The left panel illustrates the objective function in [Equation 8](#) for  $\lambda = (1/2, 1/2)$ , whereas the right panel illustrates the same objective function but for direction  $\lambda = (-1/2, -1/2)$ . Consistent with the Bayesian persuasion interpretation, when

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After all, it describes an upper bound on the surplus the platform can extract from the sellers.

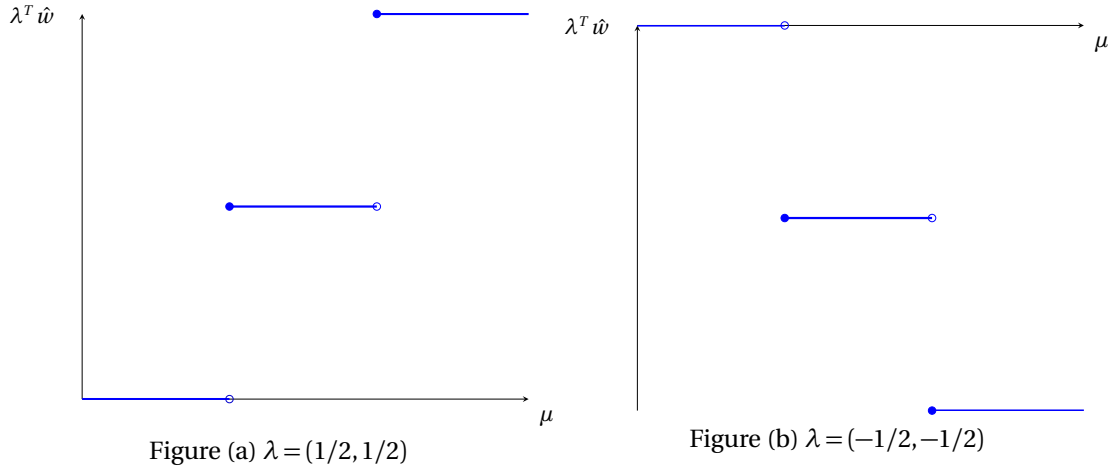


Figure 3: Objective function in Equation 8 for Example 1

the direction is  $(1/2, 1/2)$ , ties are broken in favor of choosing “higher actions”, and hence  $\lambda^T \hat{w}(\mu)$  is upper-semicontinuous. Instead, the policies that achieve the boundary points when the direction is  $(-1/2, -1/2)$  attempt to minimize the pay-offs of the seller’s different types. Thus, in order to guarantee that the indirect utility function in Equation 8 is upper-semicontinuous, ties should be broken in favor of “lower actions.”

This discussion highlights yet another aspect in which our problem differs from a standard information design problem: Different directions  $\lambda$  are akin to assigning different weights to different types. Thus, it should not be surprising that as we vary these weights we also need to consider different “tie-breaking” rules.

While  $W$  is not closed in the setting of Example 1, there are two important settings in which the IP-set is guaranteed to be closed. First, as we illustrate in Section 5.2, the set is closed if the sender gets to choose, together with the information structure, the way in which ties are broken. Second, the set is closed whenever  $w(\cdot, \theta)$  is continuous for all types. This is the case, for instance, when  $w(\cdot, \theta)$  is linear, which is the focus of the next section.

## 4 Expected Reputation

In this section, we study the special case in which the agent’s payoff is equal to the expectation of some one-dimensional variable of interest, such as the agent’s productivity, quality, or trade value. This is a standard way to model reputation, image, or career concerns in economics (Holmström, 1999, Bénabou and Tirole, 2006). In

this case, the payoff function  $w$  is type-independent and linear in beliefs; we refer to it as the agent's *reputation*. Formally, we assume that there exists a *reputation vector*  $\rho \in \mathbb{R}^N$  such that for all  $\theta_i \in \Theta$

$$w(\mu, \theta_i) = \mathbb{E}_\mu[\rho(\theta)] = \sum_{j=1}^N \mu(\theta_j) \rho(\theta_j) = \mu^T \rho. \quad (9)$$

Without loss of generality,  $\rho$  is labelled in increasing order, that is,  $\rho_1 \leq \dots \leq \rho_N$ .

The analysis in this section allows us to draw a sharp distinction with the literature on information design. In a standard information design problem, a linear indirect utility function is, in a sense, not interesting: all information policies lead to the same expected payoff to the designer. Instead, as the results in this section illustrate, not all information policies lead to the same interim payoff profiles and thus, the chosen information structure determines the payoff distribution across the information designer's types, even if the *ex ante* payoff  $\mu_0^T w$  does not depend on the chosen information structure.

When  $w(\mu, \theta)$  is given by Equation 9, we can provide an alternative characterization of the set  $W$ . From Section 3, it follows that  $w \in W$  if and only if we can find a Bayes' plausible distribution over posteriors  $\tau$  such that

$$w = \mathbb{E}_\tau[\hat{w}(\mu)] = D_0 \mathbb{E}_\tau[\mu \mu^T] \rho, \quad (10)$$

where  $D_0$  denotes a diagonal matrix with  $(i, i)$ -th element equal to  $1/\mu_0(\theta_i)$ .

Equation 10 shows that an IP-profile can be represented as the product of three terms: the reputation vector  $\rho$ , the prior-normalizing matrix  $D_0$ , and the matrix  $\mathbb{E}_\tau[\mu \mu^T]$ . Furthermore, the matrix  $\mathbb{E}_\tau[\mu \mu^T]$  satisfies the following two properties. First, it is an example of what Berman (1988) denotes a *completely positive matrix*: An  $N \times N$  matrix  $C$  is completely positive if it can be written as  $\sum_{m=1}^M x_m x_m^T$  for some finite collection of non-negative vectors  $x_m \in \mathbb{R}_+^N$ .<sup>12</sup> Second, the rows of the matrix  $\mathbb{E}_\tau[\mu \mu^T]$  add up to the prior belief:  $\mathbb{E}_\tau[\mu \mu^T] \mathbf{e} = \mathbb{E}_\tau[\mu(\mu^T \mathbf{e})] = \mathbb{E}_\tau[\mu] = \mu_0$ . Theorem 3 shows that these two properties, in fact, fully characterize the set of IP-profiles:<sup>13</sup>

<sup>12</sup>Completely positive matrices play an important role in the optimization theory, machine learning, and other applications and have been studied extensively (Berman and Shaked-Monderer, 2003). Any completely positive matrix is symmetric and positive-semidefinite, with positive elements; for  $N < 5$ , the converse is also true.

<sup>13</sup>An analogous characterization appears in concurrent work by Sayin and Basar (forthcoming).



**Theorem 3.** Given the reputation vector  $\rho$ ,  $w \in W$  if and only if there exists a completely positive matrix  $C \in \mathbb{R}^{N \times N}$  such that  $Ce = \mu_0$  and

$$w = D_0 C \rho,$$

where  $D_0$  is a diagonal matrix with  $(i, i)$ -th element equal to  $1/\mu_0(\theta_i)$ .

Putting together the properties in [Theorem 3](#), we obtain that any IP-profile  $w$  is the product of the reputation vector  $\rho$  with a matrix  $P$ , where  $P \equiv D_0 C$  is the transition matrix of a time-reversible Markov chain with invariant distribution  $\mu_0$ . That is, (i)  $\mu_0^T P = \mu_0^T$ , (ii)  $Pe = e$ , and (iii)  $P$  satisfies the *detailed balance conditions*, that is, for all  $i, j \in N$ ,  $\mu_0(\theta_i)P_{ij} = \mu_0(\theta_j)P_{ji}$ . The first property captures that in the expected reputation setting all information policies yield the same ex ante payoff  $\mu_0^T w = \mu_0^T \rho$ . As such, we can interpret an information structure as *redistributing* this ex ante payoff across different types. In particular, the second property implies that any IP-profile can be viewed as a *garbled* version of the full information profile  $\rho$ . The third property delineates the limits of how payoffs can be redistributed by linking how much of  $\rho(\theta_i)$  can be attributed to  $\theta_j$  and vice versa. Indeed, since  $P$  is the transition matrix of a time-reversible Markov chain, we obtain that there is *mean reversion* in the redistribution of payoffs across types. To see this, note that if  $w = P\rho \in W$ , then  $P^k w$  is also an IP-profile.<sup>14</sup> Since  $\mu_0$  is the invariant distribution of  $P$ , we have that  $P^k w \rightarrow_{k \rightarrow \infty} (\mu_0^T w) * e = (\mu_0^T \rho) * e = w^N$ , where  $w^N$  is the no information profile.

Finally, we note a connection with the literature on majorization ([Hardy et al., 1952](#)). Consider the special case in which all types are equally likely, that is,  $\mu_0(\theta_i) = 1/N$  for all  $i$ . Then, [Theorem 3](#) implies that in fact,  $\rho$  majorizes  $w$ , because the corresponding matrix  $P$  is doubly stochastic. However, not any profile majorized by  $\rho$  is a valid IP-profile: There are doubly stochastic matrices that are not symmetric, and hence do not satisfy the detailed balance conditions.

**Illustration:** We now illustrate the expected reputation case for the cases of  $N = 2$  and  $N = 3$ . [Figure 4a](#) depicts in blue the IP-set  $W$  when  $N = 2$  for  $\rho = (0, 1)$  and  $\mu_0 = (0.5, 0.5)$ . As we explained above, all the IP-profiles satisfy that  $\mu_0^T w = \mu_0^T \rho = 0.5$ . However, not all points that satisfy this condition are IP-profiles. Indeed, it is immediate to see that the  $\theta_1$  cannot obtain a payoff higher than the average reputation  $\mu_0^T \rho$ . Likewise,  $\theta_2$  cannot obtain a payoff higher than that corresponding to full disclosure. These three constraints pin down the set  $W$ : As noted above, all IP-profiles

<sup>14</sup> $P^2 e = Pe = e$  and  $P^2 = D_0 C'$ , where  $C' \equiv CD_0 C$  is completely positive because  $C$  is symmetric.

can be obtained by “garbling” the full information IP-profile,  $\rho$ .

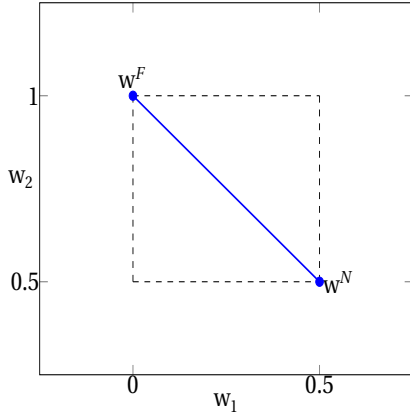


Figure (a)  $N = 2$  and  $\rho = (0, 1)$

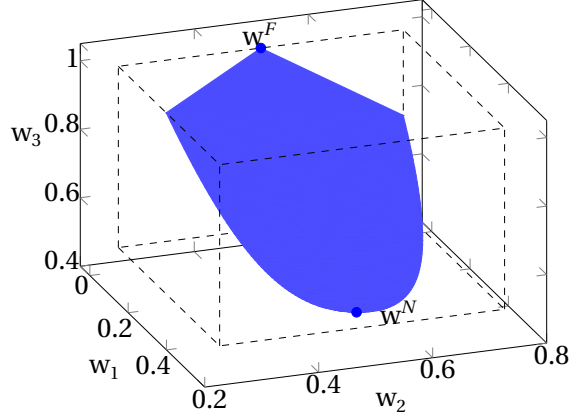


Figure (b)  $N = 3$  and  $\rho = (0, 0.5, 1)$

Figure 4: The blue color marks the IP-set  $W$ . The dashed segments outline the cartesian product of the payoffs that are individually feasible for each type.

Figure 4 also highlights the difference between the interim payoffs that are *individually* feasible for each type (the dash-bounded area in the figure) and those that are *jointly* feasible (the blue set). Indeed, using the adjusted payoff function  $\hat{w}(\cdot, \theta)$  for each type  $\theta$ , it is immediate to see that any payoff between  $\rho_1 = 0$  and  $\mu_0^T \rho$  is feasible for  $\theta_1$ , whereas any payoff between  $\mu_0^T \rho$  and  $\rho_2 = 1$  is feasible for  $\theta_2$ . While the cartesian product  $[\rho_1, \mu_0^T \rho] \times [\mu_0^T \rho, \rho_2]$  is an upper bound (in the sense of set inclusion) of the IP-set  $W$ , as Figure 4 suggests, it is a rather lax bound. For instance, it should be immediate that the payoff profile  $(\mu_0^T \rho, \rho_2)$  is not an IP-profile: we cannot simultaneously maximize the expected reputation of both types.

Figure 4b provides the similar observations for  $N = 3$  and highlights that once there are more than two types the boundary of the IP-set is non-linear.

The expected reputation case allows us to highlight one way in which information differs from other instruments to distribute welfare in an economy: given an initial information structure, and hence an IP-profile,  $(w_{\Pi}(\theta))_{\theta \in \Theta}$ , it may not be possible to find an alternative IP-profile that Pareto dominates  $(w_{\Pi}(\theta))_{\theta \in \Theta}$ . Indeed, when the payoff function  $w$  is linear as in this section, it is impossible to find such a Pareto improvement: The constraint  $\mu_0^T w = \mu_0^T \rho$  implies that it is not possible to simultaneously improve the welfare of all types.

**Truth-drifting:** Claim 1 below illustrates further the idea that reputation cannot be redistributed in any particular way: Whereas an information structure can occa-

sionally “deceive” the market about the identity of a true type, or any other event, it cannot systematically do so. Formally, consider any event  $X$  that is correlated with types according to the conditional probability function  $\beta \in [0, 1]^N$ ,  $\beta_i \equiv \Pr(X | \theta_i)$ , so that the prior probability of the event is  $\Pr(X) = \mu_0^T \beta$ .<sup>15</sup> If all  $\beta_i \in \{0, 1\}$ , then the event effectively indicates a subset of types. More generally, the event may involve extraneous uncertainty, and the types may be only imperfectly informative about it. In any scenario, we show that if the event is true, then the average posterior probability that the observer attaches to this event must be at least as large as the prior probability:

**Claim 1** (Truth-drifting). *For any event  $X$  and information structure  $\Pi$ ,*

$$\mathbb{E}_{\Pi} [\Pr(X | s) | X] \geq \Pr(X).$$

**Theorem 3** and **Claim 1** are related to a strand of literature that analyzes the feasible evolution of beliefs (see, for instance, Samet, 1998; Cripps et al., 2008). Hart and Rinott (2020) obtain a version of **Claim 1** in the special case of  $X \subseteq \Theta$  by using the monotone-likelihood ratio property. Francetich and Kreps (2014) obtain the analog of our more general result from the general properties of Kullback-Leibler divergence. Instead, we obtain the result by utilizing the implied positive semi-definiteness of a generating matrix  $C$ .

**Boundary information structures:** Recall that **Theorem 2** provides us with a way to characterize the boundary points of the set  $W$  by means of Bayesian persuasion problems. Under the ongoing payoff assumption (9), the set  $W$  is closed, so that the Bayesian persuasion problem  $\text{BP}_{\lambda}$  can be used to characterize the boundary of  $W$ . Furthermore, as we show next, the problem  $\text{BP}_{\lambda}$  has a particular structure. Indeed, fix a direction  $\lambda$  and consider the induced Bayesian persuasion problem:

$$\max_{\tau \in \Delta(\Delta(\Theta))} \mathbb{E}_{\tau} [\lambda^T \hat{w}(\mu)] = \max_{\tau \in \Delta(\Delta(\Theta))} \mathbb{E}_{\tau} \left[ \left( \begin{array}{c} \lambda^T \\ \mu_0 \end{array} \right) (\rho^T \mu) \right] = \max_{\tau \in \Delta(\Delta(\Theta))} \mathbb{E}_{\tau} \left[ \mathbb{E}_{\mu} \left[ \frac{\lambda(\theta)}{\mu_0(\theta)} \right] \mathbb{E}_{\mu} [\rho(\theta)] \right], \quad (11)$$

where the first equality uses the form of  $w$  and the definition of  $\hat{w}$ . **Equation 11** shows that if an information structure  $\Pi$  delivers a profile  $w$  on the boundary of  $W$ , then the information structure solves an instance of the information design prob-

<sup>15</sup>For concreteness,  $X$  can be set to be located in the space  $\Theta \times [0, 1]$  equipped with a probability measure that agrees with  $\mu_0$  on  $\Theta$  (cf. Green and Stokey, 1978; Gentzkow and Kamenica, 2017).

lem in Rayo and Segal (2010). To be precise, Rayo and Segal (2010) consider the following problem. A sender owns a prospect and his objective is that the receiver accepts it. When the sender's type is  $\theta$  and the receiver accepts the prospect, the sender and the receiver obtain a payoff  $\gamma(\theta)$  and  $\rho(\theta)$ , respectively. Instead, if the receiver rejects the prospect, the sender obtains a payoff of 0, whereas the receiver obtains a payoff  $u \sim U[0, 1]$ . The sender has commitment and chooses an information structure  $\Pi$ , without observing the realization of  $u$ . Thus, when  $\Pi$  induces a belief  $\mu$ , the sender expects that the receiver accepts the project with probability,  $\rho^T \mu$ . It follows that the last term in Equation 11 represents the sender's expected payoff when  $\gamma(\theta) \equiv \lambda(\theta)/\mu_0(\theta)$  and the information structure  $\Pi$  induces a distribution over posteriors that coincides with  $\tau$ .

**Proposition 1.**  $w \in \partial W$  if and only if there exists  $\lambda \in \mathbb{R}^N \setminus \{0\}$  and  $\tau$  that solves the problem defined in Equation 11 such that  $w$  is generated by  $\tau$ .

Proposition 1 allows us to rely on the graph-theoretic approach of Rayo and Segal (2010) to characterize the *shape* of the information structures that achieve the boundary points of  $W$ . Indeed, Rayo and Segal (2010) propose the following graphical depiction of an information structure. Given a direction  $\lambda$ , plot in the plane the points  $(\frac{\lambda(\theta_j)}{\mu_0(\theta_j)}, \rho(\theta_j)) = (\gamma_j, \rho_j)$  for  $j = 1, \dots, N$ . An information structure is depicted by edges between these points. That is,  $(\gamma_j, \rho_j)$  and  $(\gamma_k, \rho_k)$  are connected by an edge iff there is a signal  $s$  such that  $\pi(s | \theta_j) * \pi(s | \theta_k) > 0$ . Rayo and Segal (2010) denote the set of types that have positive probability under  $s$  as the *pooling* set of signal  $s$ .

Rayo and Segal (2010) show that an optimal information structure for the points  $\{(\gamma_j, \rho_j)\}_{j=1}^N$  satisfies the following properties. First, any pooling set is a *segment*. That is, if  $\Theta'$  is the pooling set of  $s$ , then the points  $\{(\gamma_i, \rho_i) : \theta_i \in \Theta'\}$  lie on a line. Second, each pooling segment has negative slope: If  $\gamma_i > \gamma_j$  and  $\rho_i > \rho_j$ , then  $\theta_i$  and  $\theta_j$  are not pooled. In particular, given the distribution over posteriors associated to an information structure, consider the points  $\{(\mathbb{E}_\mu[\gamma(\theta)], \mathbb{E}_\mu[\rho(\theta)]) : \mu \in \text{supp } \tau\}$ . Then, these points can be ordered: If  $\mathbb{E}_\mu[\gamma(\theta)] \geq \mathbb{E}_{\mu'}[\gamma(\theta)]$ , then  $\mathbb{E}_\mu[\rho(\theta)] \geq \mathbb{E}_{\mu'}[\rho(\theta)]$ . Third, pooling segments intersect only at their endpoints. Finally, under a genericity condition,<sup>16</sup> the pooling segment of any signal contains at most two types. We exploit this connection in Section 5.1.

<sup>16</sup>Namely, Rayo and Segal (2010) assume that the collection  $\{(\gamma_j, \rho_j)\}_{j=1}^N$  satisfies the following condition. For every subset  $J' \subseteq N$  with  $|J'| \geq 3$ , the points  $\{(\gamma_j, \rho_j)\}_{j \in J'}$  are linearly independent.

## 5 Illustrations

Section 5 presents three illustrations of the tools developed so far. Section 5.1 characterizes the information structures that deliver maximal (or minimal) payoffs to a given type in the framework of Section 4. This provides a rough way to bound the set  $W$ . Section 5.2 illustrates our model within the sender-receiver framework of Kamenica and Gentzkow (2011) and introduces two additional applications. Section 5.2.1 considers the problem of Bayesian persuasion when the sender is ambiguity averse, so that the sender evaluates the outcome of any information structure using the worst case prior. In turn, Section 5.2.2 shows that the set  $W$  arises naturally when studying communication equilibrium in sender-receiver games.

### 5.1 Reputation Bounds

In line with the discussion in Section 4, suppose that  $\rho(\theta)$  denotes the quality of a job candidate of type  $\theta$  and let  $\mathbb{E}_\mu[\rho(\theta)]$  denote the probability that the candidate is accepted for a job when the market's perception of the job candidate's ability is  $\mu$ . Suppose we are interested in policies that maximize or minimize the probability that a candidate of a given *target* type  $\theta_i$  is accepted. That is, our objective is

$$\max_{w \in W} w_i. \tag{12}$$

Note that this problem corresponds to the problem in Equation 8 in the direction  $\lambda = (0_{-i}, \mu_0(\theta_i))$ . As such we can apply the graph-theoretic approach of Rayo and Segal (2010) to gain insights into an information structure that solves the problem in Equation 12. The setting translates into a collection of  $N$  points located on a plane:  $N - 1$  points at the coordinates  $(0, \rho_j)$  and one point at the coordinate  $(1, \rho_i)$ . Figure 5 illustrates the case of  $N = 4$  and  $i = 2$ . Recall that any information structure corresponds to a graph on these points with two points being connected if and only if the corresponding types are pooled with positive probability in some signal.

The properties derived by Rayo and Segal (2010) provide an insight into the shape of an optimal policy. First, the information structure never pools the target type  $\theta_i$  with any types  $\theta_j$ ,  $j < i$ , because it would correspond to the segment with a positive slope. Second, the target type  $\theta_i$  is *pairwise* pooled with  $\theta_j$ ,  $j > i$  because the pooled types should correspond to points lying on straight lines. Following this discussion, define the particular class of information structures:

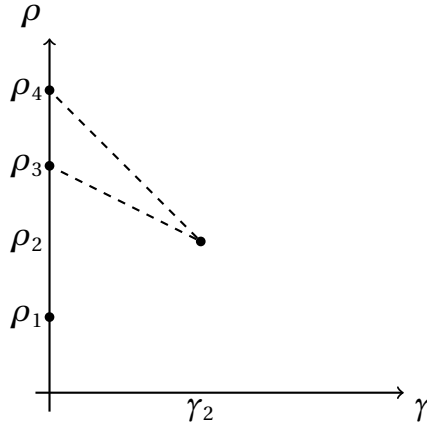


Figure 5: Optimality of a bi-pooling policy. Each black node represents a pair  $(\gamma_i, \rho_i)$ , each segment represents the support of a signal in the optimal policy.

**Definition 3** (Bi-Pooling Policy). *An information structure is a bi-pooling policy that pools target type  $\theta_i$  with the set  $\hat{\Theta} \subseteq \Theta$  if  $S = \Theta$ , and the likelihood function  $\pi$  satisfies:<sup>17</sup>*

$$\pi(s = \theta_j | \theta_j) = \mathbb{1}[\theta_j \in \hat{\Theta}],$$

$$\pi(s = \theta_j | \theta_i) = \begin{cases} = 0, & \text{if } \theta_j \notin \hat{\Theta}, \\ > 0, & \text{if } \theta_j \in \hat{\Theta}. \end{cases}$$

In other words, a bi-pooling policy pairwise pools a target type  $\theta_i$  with all types in a given set  $\hat{\Theta}$ , and separates all other types. We have the following result:

**Proposition 2.** *There exists a threshold  $\theta_k \geq \theta_i$  such that a bi-pooling policy that pools type  $\theta_i$  with all types above the threshold solves the problem  $\max_{w \in W} w_i$ .*

One part of [Proposition 2](#) is straightforward: If one wishes to increase the perception of  $\theta_i$ 's ability, then  $\theta_i$  should be separated from all lower types. What might be less obvious is that whenever  $\theta_i$  is pooled with some type, then  $\theta_i$  should be pooled with it pairwise. In a sense, pooling several types together redistributes the reputation from the higher types to the lower types. Pairwise pooling then allows the target type to appropriate maximal reputation gains from the higher types without sharing the gains with any intermediary types.<sup>18</sup>

<sup>17</sup>The naming follows [Arieli et al. \(2021\)](#) who study a more general class of bi-pooling policies.

<sup>18</sup>The optimal bi-pooling policy can be viewed as a particular assortative information structure in which a single type is pairwise matched with many others. Assortative information policies are shown to be optimal in a variety of Bayesian persuasion problems by [Kolotilin and Wolitzky \(2020\)](#). It also resembles a falsification strategy of [Perez-Richet and Skreta \(2021\)](#).

Any bi-pooling policy is characterized by the pooling probabilities  $\{\pi(s_j | \theta_i)\}_{j=1}^N$ , with the strictly positive probabilities determining the pooling set. We can gain additional understanding into the optimal information structure by seeing how the optimal pooling probabilities are determined. By definition, these probabilities should maximize  $\sum_{j=1}^N \pi(s_j | \theta_i) \mathbb{E}[\rho(\theta) | s_j]$  over all possible probability distributions. Each element of the sum is strictly concave in the corresponding probability  $\pi(s_j | \theta_i)$  with the derivative at 0 equal to  $\theta_j$ .<sup>19</sup> At the optimum, the pooling probabilities are chosen to equalize the marginal impact of each element in the sum. The solution depends both on the reputation vector  $\rho$  and on the prior probability  $\mu_0$ ; however, as a general property, the target type is more likely to be pooled at signals that induce higher posterior expectations. This conforms with the Rayo and Segal (2010)'s result that the points  $\{(\mathbb{E}_\mu[\gamma(\theta)], \mathbb{E}_\mu[\rho(\theta)]) : \mu \in \text{supp } \tau\}$  are ordered in an optimal policy.

Whereas Proposition 2 identifies the maximum interim payoff of a given type, this result also characterizes the lower bound of the interim payoffs corresponding to the direction  $\lambda = (0_{-i}, -\mu_{0i})$ , simply because the reputation vector can be mirrored into negative values:

**Corollary 2.** *There exists a threshold  $\theta_k \leq \theta_i$  such that a bi-pooling policy that pools type  $\theta_i$  with all types below the threshold solves the problem  $\min_{w \in W} w_i$ .*

## 5.2 Bayesian Persuasion

Section 5.2 discusses two applications of our results to the Bayesian persuasion model of Kamenica and Gentzkow (2011). Section 5.2.1 considers the problem of an ambiguity-averse sender, whereas Section 5.2.2 applies our results to the model of Lipnowski and Ravid (2020). In what follows, we introduce the notation and concepts that are common to both applications, providing along the way a micro-foundation for our model in terms of the more primitive concepts in the Bayesian persuasion literature. In line with the Bayesian persuasion literature, we use the sender-receiver terminology.

As before, let  $\Theta = \{\theta_1, \dots, \theta_N\}$  denote the set of types and  $\mu_0$  denote the receiver's prior belief about  $\Theta$ . The receiver is endowed with a finite set of actions denoted by  $A$ . Let  $u(a, \theta)$ ,  $v(a, \theta)$  denote the receiver's and the sender's payoffs respectively, when the receiver takes action  $a$  and the sender's type is  $\theta$ .

<sup>19</sup>Straightforward calculations show that the second derivative of  $\pi(s_j | \theta_i) \mathbb{E}[\rho(\theta) | s_j]$  with respect to  $\pi(s_j | \theta_i)$  is equal to  $-2(\rho_j - \rho_i) l_{ji}^2 / (l_{ji} + \pi(s_j | \theta_i))^3 < 0$ , where  $l_{ji} \equiv \mu_{0j} / \mu_{0i}$

Given an information structure  $\Pi$ , we wish to calculate the sender's interim payoffs induced by  $\Pi$ . To do this, we need to first describe the receiver's best response. Given a belief  $\mu$ , let

$$A^*(\mu) = \arg \max_{a \in A} \sum_{\theta \in \Theta} \mu(\theta) u(a, \theta),$$

denote the receiver's best-response correspondence. Let  $\Lambda_{BR}$  denote the set of selections from the receiver's best-response correspondence. That is, the set of all mappings  $\alpha : \Delta(\Theta) \rightarrow \Delta(A)$  such that  $\alpha(\mu) \in \Delta(A^*(\mu))$  for all  $\mu \in \Delta(\Theta)$ .

Given  $\Pi$  and the receiver's best response  $\alpha$ , the sender's interim payoff from  $\Pi$  is:

$$v_{\Pi}(\alpha, \theta) = \sum_{s \in S} \pi(s | \theta) \sum_{a \in A} \alpha(\mu_s)(a) v(a, \theta). \quad (13)$$

The set of interim payoff profiles for the sender, denoted by  $V$ , is then defined as:

$$V = \{v \in \mathbb{R}^N : \exists \alpha \in \Lambda_{BR}, \Pi \text{ s.t. } v_i = v_{\Pi}(\alpha, \theta_i) \forall i \in \{1, \dots, N\}\}. \quad (14)$$

That is, a payoff profile is in  $V$  if there exist an information structure  $\Pi$  and a receiver's best response  $\alpha$  that generate this payoff profile.

Similar steps to those leading to [Equation 4](#) imply that  $v_{\Pi}(\alpha, \theta)$  can be written as:

$$v_{\Pi}(\alpha, \theta) = \sum_{s \in S} \Pr(s) \left[ \frac{\mu_s(\theta)}{\mu_0(\theta)} \sum_{a \in A} \alpha(\mu_s)(a) v(a, \theta) \right]. \quad (15)$$

Given a selection  $\alpha$ , with a slight abuse of notation, define the sender's adjusted payoff function:

$$\hat{v}(\alpha, \mu, \theta) \equiv \frac{\mu(\theta)}{\mu_0(\theta)} \sum_{a \in A} \alpha(\mu)(a) v(a, \theta). \quad (16)$$

For a fixed selection from the receiver's best-response correspondence, the function  $\hat{v}(\alpha, \cdot)$  is the analogue of  $\hat{w}(\cdot)$  in [Section 3](#).

Define the payoff *correspondence*  $\hat{\mathcal{V}} : \Delta(\Theta) \rightrightarrows \mathbb{R}^N$  so that for each  $\mu \in \Delta(\Theta)$ ,  $\hat{\mathcal{V}}(\mu)$  collects the set of sender payoff profiles as we vary the receiver's best response. Formally,  $\hat{\mathcal{V}}(\mu) = \{(\hat{v}(\alpha, \mu, \theta))_{\theta \in \Theta} : \alpha \in \Lambda_{BR}\}$ .

Under the Bayesian persuasion interpretation, we have the following result:



**Proposition 3.** *The set  $V$  is compact and satisfies the following:*

$$V = \{v : (\mu_0, v) \in \text{co}(\text{graph } \hat{\mathcal{V}})\}. \quad (17)$$

Thus, under the Bayesian persuasion interpretation, the property that the IP-set  $V$  is closed arises by considering all possible ways in which the receiver might break ties. Nevertheless, it should be immediate that it is not necessary to consider all possible selections from the receiver’s best-response correspondence in order to calculate the set  $V$ . Instead, fixed a selection  $\alpha$ , one could apply [Theorem 1](#) to the function  $\hat{v}(\alpha, \mu, \cdot)$ , thus obtaining the corresponding IP-set. It is immediate to verify that the closure of the latter set coincides with the set  $V$ .

We conclude this analysis with the observation that in the Bayesian persuasion setting any incentive compatible mapping from types into actions can be induced by an information structure that uses at most as many signals as actions. Thus, we can refine the minimal upper bound on the number of signals necessary to induce an IP-profile:

**Proposition 4.** *Let  $v \in V$ . Then, there exists an information structure with at most  $\min\{2N - 1, |A|\}$  signals that induces  $v$ .*

This result follows by the revelation principle argument of [Myerson \(1982\)](#), [Kamenica and Gentzkow \(2011\)](#), and [Bergemann and Morris \(2016\)](#) which is standard and omitted.

### 5.2.1 Cautious Bayesian Persuasion

Recent work addresses the design of information structures that are robust either to the receiver’s prior ([Kosterina, 2020](#)), to adversarial equilibrium selection ([Moriya and Yamashita, 2020](#); [Morris et al., 2020](#)), or to the possibility that the receivers obtain information beyond that provided by the information designer ([Dworczak and Pavan, 2020](#)). Instead, we use the tools developed so far to study the design of information structures which are robust to the sender’s prior, or, equivalently, to the type realization.

Formally, we consider the setting in [Section 5.2](#) and assume that the sender is ambiguity averse: Faced with uncertainty about the distribution of  $\Theta$ , the sender eval-

uates the outcome of an information structure  $\Pi$  as follows:

$$\min_{\mu \in \Delta(\Theta)} \max_{\alpha \in \Lambda_{BR}} \sum_{\theta \in \Theta} \mu(\theta) v_{\Pi}(\alpha, \theta), \quad (18)$$

where recall that  $\Lambda_{BR}$  denotes the set of selections from the receiver's best response correspondence. Consistent with the Bayesian persuasion literature, this assumes that ties are broken in favor of the sender. Given a selection  $\alpha$ , the discussion in [Section 3](#) implies that  $\mu^T v_{\Pi}(\alpha, \cdot)$  is the sender's payoff in a Bayesian persuasion problem where the sender has prior  $\mu$  and the receiver has prior  $\mu_0$ , as in [Alonso and Camara \(2016\)](#). The sender's payoff defined in [Equation 18](#) shows that not only the sender may not share the receiver's prior, but also that the sender is ambiguity averse: He evaluates his payoff from an information structure by using the worst case prior over  $\Theta$ .

Under these assumptions, an optimal information structure solves

$$\max_{\Pi} \min_{\mu \in \Delta(\Theta)} \max_{\alpha \in \Lambda_{BR}} \sum_{\theta \in \Theta} \mu(\theta) v_{\Pi}(\alpha, \theta) \quad (19)$$

[Proposition 5](#) immediately follows from the analysis in [Section 3](#):

**Proposition 5.** *The sender's problem in [Equation 19](#) is equivalent to*

$$\max_{v \in V} \min_{i \in \{1, \dots, N\}} v_i, \quad (20)$$

where  $V$  is the set defined in [Equation 14](#).

[Proposition 5](#) states that the solution to the sender's problem in [Equation 19](#) corresponds to solving a *Rawlsian* welfare problem on the set  $V$ . Indeed, the problem defined in [Equation 20](#) selects from the set  $V$  the payoff profile that maximizes the minimum sender's interim payoff over sender types. Clearly, it follows that if  $v$  is a solution to the problem in [Equation 20](#), then  $v$  is in the Pareto frontier of  $V$ .

**Example 1** (Cautious Platform). *If the platform is cautious and aims to maximize the seller's payoffs, then it will solve the problem defined in [Equation 20](#) over the set  $W$  in [Figure 2b](#). In the example, this corresponds to selecting the IP-profile  $(2/3, 5/6)$ , which can be generated by the following information structure:*

$$\pi : \begin{pmatrix} 1/3 & 2/3 \\ 2/3 & 1/3 \end{pmatrix}.$$

We note two properties of the IP-profile  $(2/3, 5/6)$ . First, it is induced by an information structure which never induces an extreme belief and in some sense hedges the platform's risks stemming from an adverse type distribution. Second, in contrast to the Rawlsian criterion in the case of transferable utility, the resulting payoffs are not equal across types, but the established sellers do better than the new ones. The reason is that, except for the uninformative information structure, Bayesian updating implies that the established sellers' expected profits are at least as high as the new sellers' expected profits. However, there are information structures where both types of sellers are better off than when no information is revealed, leading the platform to choose an uneven IP-profile.

### 5.2.2 Communication Equilibria in Sender–Receiver Games

We illustrate in this section how the IP-set can be used to describe the set of communication equilibria in the setting of Lipnowski and Ravid (2020).<sup>20</sup> Formally, we consider the case in which  $v(a, \theta) \equiv v(a)$ , so that the sender only cares about the receiver's action.

A communication equilibrium is a joint probability  $Q \in \Delta(\Theta \times A)$  such that the following hold.<sup>21</sup> First, the sender finds it optimal to report his true type, that is, for all  $\theta \in \Theta$ ,

$$\sum_{a \in A} v(a)Q(\theta, a) \geq \sum_{a \in A} v(a)Q(\theta', a).$$

Second, the receiver finds it optimal to obey the received recommendation, that is, for all  $a$  in the support of  $Q(\Theta \times \cdot)$ ,

$$\sum_{\theta \in \Theta} u(a, \theta)Q(\theta, a) \geq \sum_{\theta \in \Theta} u(a', \theta)Q(\theta, a) \quad \forall a' \in A.$$

Letting  $\mu \in \Delta(\Theta)$  denote the distribution over  $\Theta$  induced by  $Q(a, \cdot)$ , the second condition implies that  $a \in A^*(\mu)$ . Thus, we can think of a communication equilibrium as a mapping  $\pi : \Theta \rightarrow \Delta(\Delta(\Theta))$  that satisfies the following inequalities for all  $\theta \in \Theta$  and all  $\theta' \neq \theta$ :

$$\sum_{\mu \in \Delta(\Theta)} \pi(\mu | \theta) \left( \sum_{a \in A} \alpha(\mu)(a) v(a) \right) \geq \sum_{\mu \in \Delta(\Theta)} \pi(\mu | \theta') \left( \sum_{a \in A} \alpha(\mu)(a) v(a) \right), \quad (21)$$

where  $\alpha$  is a selection from the receiver's best response correspondence. Note that

<sup>20</sup>See also Salamanca (2021).

<sup>21</sup>To keep the presentation simple, we assume that the support of  $Q$  is countable.

the left hand side of the above equation corresponds to  $v_{\Pi}(\alpha, \theta)$ , whereas the right hand side corresponds to  $v_{\Pi}(\alpha, \theta')$ . We have the following result:

**Proposition 6.** *The sender can achieve an IP-profile  $v$  in a communication equilibrium if and only if  $v \in V$  and  $v_i = v_j$  for all  $i, j \in \{1, \dots, N\}$ .*

**Example 1** (Seller Incentives). *Suppose that the platform still wishes to maximize the sellers' profits, but does not have direct access to their types. Instead, the platform must rely on the unverifiable information provided by the sellers themselves. Proposition 6 implies that, irrespective of the way the platform collects and transmits this information, the unique equilibrium payoff profile is the no information profile  $(1/2, 1/2)$ , as this is the only profile  $w \in W$  with  $w_1 = w_2$ . Even though it is possible to improve the profits of both types of sellers by appropriately disclosing the seller's private information to consumers, these gains cannot be realized in equilibrium because of the misreporting possibility.*

## 6 Cohorts and Data

There are two assumptions implicit in the analysis so far. First, the variable on which payoffs are conditioned is the same variable the information structure provides information on. Second, all information structures are allowed.

There are applications of interest in which these assumptions do not necessarily hold. As a first example, consider the case of a consumer seeking credit, who is characterized by their credit risk and their race. Furthermore, assume that the credit agency only cares about a consumer's credit risk. It is natural to consider information structures that provide evidence about the consumer's credit risk, for instance, as a function of past credit scores and repayments. However, we may be interested in understanding the impact that disclosing information about credit risk has on the payoffs of consumers conditional on their race. As a second example, consider the case of an agent seeking a job, who is characterized by their ability and their gender. In many settings, disclosing information about gender may not be allowed for, so it is natural to consider information structures only on the agent's ability, even though we are ultimately interested in the agent's payoffs conditional on their ability and gender.

Formally, we extend the setting in Section 2 as follows. There are three random variables  $(c, \omega, d)$  taking values in a finite set  $C \times \Omega \times D$ . The first variable  $c$ , which we refer to as the agent's cohort, is the variable that we condition payoffs on: the con-

sumer's race in the first example and the agent's ability and gender in the second example. The second variable, which we refer to as the state, is the variable of interest for the receiver of information: the consumer's credit risk in the first example and the agent's ability in the second example. Finally, the third variable  $d$ , which we refer to as data, allows us to capture the limits of the information that can be disclosed about  $\omega$ : in the first example,  $d$  coincides with the consumer's credit risk and hence, there are no limits to how much information can be disclosed about the state. In contrast, in the second example,  $d$  is the applicant's ability and hence, not all information can be disclosed about the state.

In line with the above description, we model the joint distribution  $\mathbb{P} \in \Delta(C \times \Omega \times D)$  of cohort-state-data tuples as follows. Let  $\mathbb{P}_{C \times \Omega} \in \Delta(C \times \Omega)$  denote the marginal of  $\mathbb{P}$  on  $C \times \Omega$ . For each cohort-state pair  $(c, \omega)$ , let  $\phi : C \times \Omega \mapsto \Delta(D)$  denote the stochastic matrix which describes the likelihood of each realization  $d \in D$  conditional on  $(c, \omega)$ .

An information structure is now defined as a tuple  $(\pi, S)$ , where  $\pi : D \mapsto \Delta(S)$ . Similarly, we now define the payoff function as  $w : \Delta(\Omega) \times \Omega \times C \mapsto \mathbb{R}$ . This is inline with the model in [Section 2](#), where the payoff function depends on the (unmodeled) receiver's belief, which in this case is about the state of the world  $\omega$ . However, note that given  $\mathbb{P}$  and an information structure  $\pi : D \mapsto \Delta(S)$ , updating on  $(c, \omega)$ , and hence on  $\omega$ , depends only on the updated belief about  $d$ . To be precise, let  $\eta_0$  denote the marginal of  $\mathbb{P}$  on  $D$  and note that upon observing signal  $s \in S$ , we have that

$$\mathbb{P}_s(c, \omega, d) = \frac{\mathbb{P}(c, \omega, d)\pi(s|d)}{\sum_{(c', \omega', d')} \mathbb{P}(c', \omega', d')\pi(s|d')} = \mathbb{P}(c, \omega|d) \frac{\eta_0(d)\pi(s|d)}{\sum_{d \in D} \eta_0(d)\pi(s|d)} = \mathbb{P}(c, \omega|d)\eta_s(d),$$

where  $\eta_s$  is the marginal of  $\mathbb{P}_s$  on  $D$ . Thus, without loss of generality, we can define the payoff function as depending on beliefs about  $d$  rather than about  $\omega$ , that is we can write the payoff function as  $w(\mu(\eta), \omega, c)$ . In a slight abuse of notation, we denote  $w(\mu(\eta), \omega, c)$  by  $w_{\dagger}(\eta, \omega, c)$ .

Given an information structure  $(\pi, S)$ , the agent's expected payoff conditional on belonging to cohort  $c$  is given by:

$$w_{\Pi}(c) \equiv \mathbb{E}_{\Pi}[w_{\dagger}(\tilde{\eta}, \tilde{\omega}, \tilde{c}) | \tilde{c} = c] = \sum_{\eta \in \text{supp}(\Pi)} \sum_{s \in S: \eta_s = \eta} \sum_{(\omega, d)} \mathbb{P}(\omega, d|c)\pi(s|d)w_{\dagger}(\eta, \omega, c), \quad (22)$$

whereas the IP-set is defined as

$$W = \{w \in \mathbb{R}^{|C|} : (\exists \Pi) : (\forall c \in C) w_c = w_\Pi(c)\}.$$

We now show that the analysis in Sections 3-4 extends verbatim. Indeed, consider the expectation of payoff  $w$  induced by information structure  $(\pi, S)$  conditional on  $c$ :

$$\begin{aligned} w_\Pi(c) &\equiv \mathbb{E}_\Pi[w_\dagger(\tilde{\eta}, \tilde{\omega}, \tilde{c}) | \tilde{c} = c] = \sum_{\eta \in \text{supp}(\Pi)} \sum_{s \in S: \eta_s = \eta} \sum_{(\omega, d)} \mathbb{P}(\omega, d | c) \pi(s | d) w_\dagger(\eta, \omega, c) \quad (23) \\ &= \sum_{\eta \in \text{supp}(\Pi)} \sum_{s \in S: \eta_s = \eta} \sum_{(\omega, d)} \mathbb{P}(\omega, d | c) \frac{\eta_0(d) \pi(s | d)}{\sum_{d' \in D} \eta_0(d') \pi(s | d')} \frac{\sum_{d' \in D} \eta_0(d') \pi(s | d')}{\eta_0(d)} w_\dagger(\eta, \omega, c) \\ &= \sum_{\eta \in \text{supp}(\Pi)} \sum_{s \in S: \eta_s = \eta} \Pr_\Pi(s) \sum_{(\omega, d)} \mathbb{P}(\omega, d | c) \frac{\eta_s(d)}{\eta_0(d)} w_\dagger(\eta, \omega, c) \\ &= \sum_{\eta \in \text{supp}(\Pi)} \sum_{s \in S: \eta_s = \eta} \Pr_\Pi(s) \hat{w}_\dagger(\eta, c), \end{aligned}$$

where the adjusted payoff function  $\hat{w}_\dagger$  now takes the form:

$$\hat{w}_\dagger(\eta, c) = \sum_{(\omega, d)} \mathbb{P}(\omega, d | c) \frac{\eta(d)}{\eta_0(d)} w_\dagger(\eta, \omega, c). \quad (24)$$

Equation 24 allows us to provide further insight into the adjusted payoff function in the model of Section 2. Note that the likelihood correction is now based on the variable  $d$ , highlighting that it corresponds to the variable on which information is being provided. Instead, the term  $\mathbb{P}(\omega, d | c)$  highlights the distinction between the variable on which payoffs are conditioned,  $c$ , and the limits on information provision as described by  $d$ .

The significance of Equation 23 is that we can immediately extend Theorem 1 to this setting:

**Theorem 4.** *The IP-set can be calculated as:*

$$W = \{w \in \mathbb{R}^{|C|} : (\eta_0, w) \in \text{co}(\text{graph} \hat{w}_\dagger)\}. \quad (25)$$

Once the notions of cohorts, states, and data are clearly separated, it is natural to think about how different data sources translate into different IP-sets. This can be easily seen in the extreme cases where data provides no or full information about

the state and cohort. When data provides no information about the state and cohort, there is no scope to provide different payoffs to agents in different cohorts, so that the IP-set effectively collapses to a point. Instead, when data perfectly reveals the state and cohort, the scope for payoff redistribution across the cohorts is the largest. In general, we should expect that as data becomes less precise, the IP-set should shrink. As [Proposition 1](#) shows, the notion of less precise corresponds to the notion of *garbling* as in [Blackwell \(1951\)](#).

Formally, for a given joint distribution over  $C \times \Omega$ ,  $\mathbb{P}_{C \times \Omega}$ , we wish to understand the effect of different data sources, as described by the stochastic matrices  $\phi : C \times \Omega \rightarrow \Delta(D)$  for some data set  $D$ . Following [Blackwell \(1951\)](#), we say that  $\phi' : C \times \Omega \rightarrow \Delta(D')$  is a *garbling* of  $\phi$  if a stochastic matrix  $G : D \rightarrow \Delta(D')$  exists such that for every cohort-state pair  $(c, \omega)$ ,

$$\phi'(d'|c, \omega) = \sum_{d \in D} G(d'|d) \phi(d|c, \omega).$$

Fix  $w : \Delta(\Omega) \times \Omega \times C \rightarrow \mathbb{R}$  and the joint distribution  $\mathbb{P}_{C \times \Omega}$ . In a slight abuse of notation, we let  $W(D, \phi)$  denote the IP-set as we vary the data source  $(D, \phi)$  while holding fixed  $(w, \mathbb{P}_{C \times \Omega})$ .

**Proposition 1.** *If  $(D', \phi')$  is a garbling of  $(D, \phi)$ , then*

$$W(D', \phi') \subseteq W(D, \phi).$$

*Proof.* The proof is analogous to the corresponding part of the Blackwell's theorem. If  $(D', \phi')$  is a garbling of  $(D, \phi)$ , then any distribution of signals conditional on cohorts and states attainable by some information structure under data source  $(D', \phi')$  is attainable under data source  $(D, \phi)$ . Consequently, any interim payoff profile that can be achieved by some information structure under  $(D', \phi')$  can be achieved under  $(D, \phi)$ , which is equivalent to the statement of the proposition.  $\square$

While less precise data limits possibilities of payoff redistribution, it does so unequally across cohorts. We illustrate with our running online platform example.

**Example 1 (Noisy Data).** *Consider now the case in which the platform only has a noisy estimate of the seller's type as captured by a data source that reveals the seller's type with a fixed precision  $\sigma \in [1/2, 1]$ . Formally, let  $D = \{d_1, d_2\}$  and  $\mathbb{P}(d_i = \theta_i) = \sigma$ . (In this case, the state and the cohort coincide and are equal to the seller's type.) When*

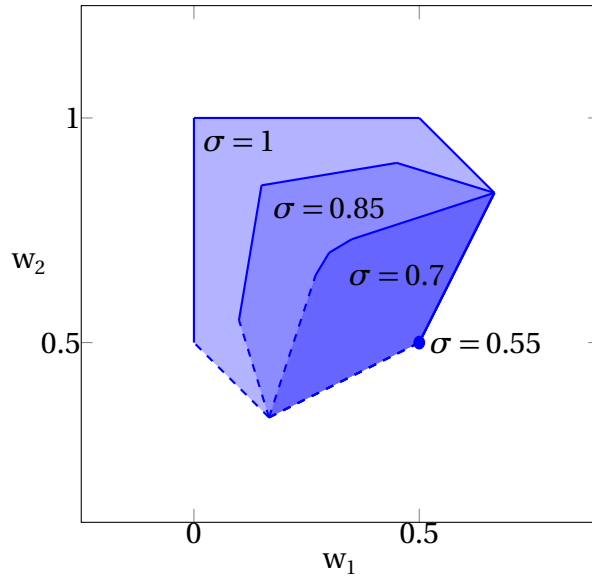


Figure 6: IP-set for different values of  $\sigma \in \{0.55, 0.7, 0.85, 1\}$ .

$\sigma = 1$ , the data is perfectly informative about the type; when  $\sigma = 1/2$ , the data is pure noise. More generally, if  $\sigma < \sigma'$ , then the data source that corresponds to  $\sigma$  is a garbling of the data source which corresponds to  $\sigma'$ .

Figure 6 illustrates the IP-set  $W$  for different values of the precision  $\sigma \in \{0.55, 0.7, 0.85, 1\}$ . In line with Proposition 1, IP-sets resulting from data sources with lower precision are subsets of those with higher precision. When  $\sigma = 1$ , the IP-set naturally coincides with the one in Figure 1.

There are two features worth noting. First, lower data precision has asymmetric effects across types: It decreases the maximal payoff of a high type without affecting his minimal payoff, yet it increases the minimal payoff of the low type without affecting his maximal payoff. Indeed, for sufficiently low values of  $\sigma$ , the unique Pareto efficient information structure is the one that maximizes the payoff of the low type. That is, in this example, lower data precision benefits low seller types. Second, while it is immediate that the IP-set consists of only one point when  $\sigma = 1/2$ , the IP-set actually collapses to the no disclosure payoff  $w^N$  around  $\sigma = 2/3$ . The reason is that once  $\sigma < 2/3$  it is not possible to generate distributions over posteriors with support outside the interval  $[1/3, 2/3]$  and in this interval  $w$  is constant.



## 7 Conclusion

There are two ways to assess the value of an information structure in a Bayesian setting. First, one may take an ex ante perspective and calculate the average payoff that the information structure delivers across all types. Second, one may take an interim perspective and compute the profile of conditional payoffs that this information structure delivers to each of the types.

Following the interim perspective, we developed in this paper a methodology to characterize the set of interim payoff profiles consistent with some information structure. As we illustrated throughout the paper, our tools can be used to shed new light into classic problems, such as information design with an informed principal and strategic communication, and open the door to new ones, such as the analysis of the welfare impact of different information policies in a population.

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## A Omitted Proofs

### A.1 Omitted proofs in Section 5.2

*Proof of Theorem 1.* By definition, the point  $(\mu_0, w) \in \text{co}(\text{graph } \hat{w})$  if and only if there exists a distribution over beliefs such that  $\mathbb{E}[\mu] = \mu_0$  and  $\mathbb{E}[\hat{w}(\mu)] = w$ . At the same time, an information structure can induce a distribution over beliefs if and only if  $\mathbb{E}[\mu] = \mu_0$ . By Equation 4, the result follows.  $\square$

### A.2 Omitted proofs in Section 4

*Proof of Theorem 3.* Sufficiency follows from noting that

$$w \in W \leftrightarrow w = D_0 \underbrace{\sum_{m=1}^M \alpha_m \mu_m \mu_m^T}_C \rho.$$

$C$  is completely positive because it is the convex combination of rank-one non-negative matrices,  $\mu_m \mu_m^T$ . That  $Ce = \mu_0$  follows by definition.

For necessity, consider  $w = D_0 C \rho$ , for some completely positive matrix  $C$  such that  $Ce = \mu_0$ . Then, there exist  $\{x_1, \dots, x_M\} \subseteq \mathbb{R}_+^N$  such that

$$C = \sum_{m=1}^M x_m x_m^T. \quad (26)$$

Let  $\sqrt{\alpha_m} = \sum_{j=1}^N x_{mj}$  and note that  $x_m / (\sqrt{\alpha_m}) \equiv \mu_m \in \Delta(\Theta)$ .

$$C = \sum_{m=1}^M \alpha_m \left( \frac{x_m}{\sqrt{\alpha_m}} \right) \left( \frac{x_m}{\sqrt{\alpha_m}} \right)^T = \sum_{m=1}^M \alpha_m \mu_m \mu_m^T$$

It remains to show that  $\sum_{m=1}^M \alpha_m = 1$  and that  $\sum_{m=1}^M \alpha_m \mu_m = \mu_0$ . Note that for all  $i \in \{1, \dots, N\}$ :

$$(Ce)_i = \sum_m \alpha_m \mu_{mi} \sum_{j=1}^N \mu_{mj} = \mu_0(\theta_i). \quad (27)$$

Furthermore,

$$\sum_{i=1}^N \mu_0(\theta_i) = 1 = \sum_{i=1}^N \sum_{m=1}^M \alpha_m \mu_{mi} = \sum_{m=1}^M \alpha_m. \quad (28)$$

Thus, there exists an information structure that generates  $\{\alpha_m, \mu_m\}_{m=1}^M$ . Therefore,  $w \in W$ .  $\square$

*Proof of Claim 1.* If  $\Pr(X) = 0$ , then the statement is trivial. If  $\Pr(X) > 0$ , then denote by  $P_i$  the  $i$ -th row of the matrix  $P$ , presented as a row-vector. By Bayes' rule,  $\Pr(X) = \mu_0^T \beta$  and  $\Pr(\theta_i | X) = (\mu_{0i} \beta_i) / (\mu_0^T \beta)$  so:

$$\begin{aligned} \mathbb{E}_\Pi[\Pr(X | s) | \theta_i] &= \sum_{j=1}^N \mathbb{E}_\Pi[\Pr[\theta_j | s] | \theta_i] \Pr(X | \theta_j) = P_i \beta, \\ \mathbb{E}_\Pi[\Pr(X | s) | X] &= \sum_{i=1}^N \Pr(\theta_i | X) \mathbb{E}_\Pi[\Pr(X | s) | \theta_i] = \sum_{i=1}^N \frac{\mu_{0i} \beta_i}{\mu_0^T \beta} P_i \beta. \end{aligned}$$

Hence, the truth-drifting condition can be restated as:

$$\sum_{i=1}^N \frac{\mu_{0i} \beta_i}{\mu_0^T \beta} P_i \beta \geq \mu_0^T \beta.$$

Define  $\hat{C} \equiv P D_0 = D_0 C D_0$ . By [Theorem 3](#),  $\hat{C}$  is a completely positive matrix such

that  $\hat{C}\mu_0 = e$  and  $\mu_0^T \hat{C}\mu_0 = 1$ . Hence, the truth-telling condition can be restated in a matrix form as:

$$\left( \frac{\mu_0 * \beta}{\mu_0^T \beta} \right)^T \hat{C} \left( \frac{\mu_0 * \beta}{\mu_0^T \beta} \right) \geq \mu_0^T \hat{C} \mu_0.$$

The term  $\zeta \equiv (\mu_0 * \beta)/(\mu_0^T \beta)$  is an element of simplex  $\Delta(\Theta)$ , equal to  $\mu_0$  when  $\beta = e$ . Hence, to confirm the condition it suffices to show that  $\mu_0$  is a minimizer of a quadratic form  $\zeta^T \hat{C} \zeta$  among all  $\zeta \in \Delta(\Theta)$ . Lagrangian approach applies. At  $\zeta = \mu_0$  the derivative of the form is collinear to  $e$ , hence, collinear to the space of  $\Delta(\Theta)$ ; first-order conditions are satisfied. At the same time,  $\hat{C}$  is completely positive and thus positive semi-definite; second-order conditions are satisfied. The result follows.  $\square$

### A.3 Omitted proofs in Section 5

*Proof of Proposition 2.* By [Corollary 1](#), there exists an optimal information structure with at most  $2N - 1$  signals. Consider an arbitrary information structure  $\Pi$  with a finite number of signals. We show that this information structure can be gradually improved upon with the result being a bi-pooling policy. First, if some signals occur with positive probability under the target type  $\theta_i$  and some lower types, then separate the lower types into separate signals: This modification strictly improves the expected reputation conditional on those signals and hence the objective. Second, consider the highest type  $\theta_N$  and any signal  $s$  with  $\pi(s | \theta_N) > 0$ . Create a new signal  $\hat{s}$  that is sent only for types  $\theta_i$  and  $\theta_N$  and such that  $\mathbb{E}[\rho | \hat{s}] = \mathbb{E}[\rho | s]$ : Shift the probability mass from  $\pi(s | \theta_i)$  and  $\pi(s | \theta_N)$  to  $\pi(\hat{s} | \theta_i)$  and  $\pi(\hat{s} | \theta_N)$  at a ratio  $\mu_0(\theta_N)(\theta_N - \mathbb{E}[\rho | s])/\mu_0(\theta_i)(\mathbb{E}[\rho | s] - \theta_i)$  until either  $\pi(s | \theta_i)$  or  $\pi(s | \theta_N)$  gets depleted. This adjustment preserves the objective. If the resulting  $\pi'(s | \theta_i) = 0$  then allocate the leftover  $\pi'(s | \theta_N)$  to signal  $\hat{s}$  and all likelihoods from other states into a signal  $f$ ; this strictly improves the objective whenever  $\pi'(s | \theta_N) > 0$  and  $\pi(s | \theta_i) > 0$ . If  $\pi'(s | \theta_N) = 0$  but  $\pi'(s | \theta_i) > 0$ , then repeat the procedure for any other original signal  $s$  with  $\pi(s | \theta_N) > 0$ , and so on. At the end of the round,  $\theta_N$  is pooled exclusively with  $\theta_i$ , possibly over many signals  $\hat{s}$ . Merge all these signals together; this preserves the objective.

Repeat this procedure starting with the second highest state and so on. The algorithm finishes in finitely many iterations and results in a bi-pooling policy. The principal's objective is weakly improved at each step.

We complete the proof by arguing that an optimal bi-pooling policy must be with a subset of types above some threshold. Indeed, if a target bi-pooling pairwise pools a target type  $\theta_i$  with a type  $\theta_l \geq \theta_i$  in a signal  $s_l$  then  $\mathbb{E}[\rho | s_l] \leq \theta_l$ . If the information structure doesn't pool type  $\theta_i$  with a type  $\theta_m > \theta_l$ , then it can be strictly improved by pooling  $\theta_m$  into signal  $s_l$ . The result follows.  $\square$

### Proof of Proposition 3:

**Lemma 1.** *The correspondence  $\hat{\mathcal{V}}$  has closed values and is upper hemicontinuous.*

*Proof.* To see that  $\hat{\mathcal{V}}$  has closed values, fix  $\mu \in \Delta(\Theta)$  and consider a sequence  $(v_n)_{n \in \mathbb{N}} \subseteq \hat{\mathcal{V}}(\mu)$  such that  $v_n \rightarrow v^*$ . Then, there exists  $(\alpha_n)_{n \in \mathbb{N}} \in \Lambda_{BR}(\mu)$  such that

$$v_n(\theta) = \hat{v}(\alpha_n, \mu, \theta) = \frac{\mu(\theta)}{\mu_0(\theta)} \sum_{a \in A} \alpha_n(a) v(a, \theta),$$

for all  $\theta \in \Theta$ . Up to a subsequence,  $\alpha_n \rightarrow \alpha^* \in \Lambda_{BR}(\mu)$ , since  $\Lambda_{BR}(\mu)$  has compact values by the Maximum Theorem. Thus, for each type  $\theta$ ,  $v_n(\theta)$  converges to

$$\frac{\mu(\theta)}{\mu_0(\theta)} \sum_{a \in A} \alpha^*(a) v(a, \theta).$$

It follows that

$$v^* = \hat{v}(\alpha^*, \mu, \cdot) \in \hat{\mathcal{V}}(\mu).$$

Since  $\hat{\mathcal{V}}$  has closed values, in order to show that  $\hat{\mathcal{V}}$  is upper hemicontinuous, it suffices to show that for all sequences  $(\mu_n)_{n \in \mathbb{N}}$ ,  $v^* \in \mathbb{R}^N$  and all  $v_n \in \hat{\mathcal{V}}(\mu_n)$  such that  $\mu_n \rightarrow \mu^*$  and  $v_n \rightarrow v^*$ , we have that  $v^* \in \hat{\mathcal{V}}(\mu^*)$ . Consider such a sequence. Then, we have that

$$v_n(\cdot) = \frac{\mu_n(\cdot)}{\mu_0(\cdot)} \sum_{a \in A} \alpha_n(a) v(a, \cdot), \quad \alpha_n \in \Lambda_{BR}(\mu_n).$$

Note that for all  $n \in \mathbb{N}$ ,  $\alpha_n \in \Lambda_{BR}(\mu_n)$ ,  $\mu_n \rightarrow \mu^*$ , so that up to a subsequence we have that  $\alpha_n \rightarrow \alpha^* \in \Lambda_{BR}(\mu^*)$ . The latter follows from the Measurable Maximum Theorem. We obtain that

$$v_n \rightarrow \frac{\mu^*(\cdot)}{\mu_0(\cdot)} \sum_{a \in A} \alpha^*(a) v(a, \cdot), \quad (29)$$

and by uniqueness of the limit, the right-hand side of the above expression must

correspond to  $w^*$ . It follows that  $v^* \in \hat{\mathcal{V}}(\mu^*)$ . □

**Corollary 3.**  $\hat{\mathcal{V}}$  has a closed graph.

*Proof.* The result follows from [Lemma 1](#) and the closed graph theorem. □

It follows that  $V$  is compact.